Exercise series: At the Airport 9th year of basic education · Module 4: Services	Scolaire.tn Practice series written by Scolaire.tn
Subject: **English** Answer key at the end	

Name: ..... Class: .....

Exercise 1: True or false?

Level 1

Read each sentence, then say whether it is true or false.

1) To accept a "Would you mind...?" request, we often say "Not at all".

☐ True ☐ False

2) Customs is where officers check what you bring into a country.

☐ True ☐ False

3) "Could you help me, please?" is a polite request.

☐ True ☐ False

4) "Take off" means that a plane comes down to the ground.

☐ True ☐ False

Exercise 2: Complete with the right word

Level 1

Choose the word that completes each sentence (instead of the dots ...).

1) Could you ... me where the toilets are?

☐ to tell ☐ telling ☐ tell

2) The plane is going to ... in five minutes.

☐ land off ☐ fasten ☐ take off

3) Would you mind ... your seat belt, sir?

☐ to fasten ☐ fastening ☐ fasten

Exercise 3: Choose the right answer

Level 2

Choose the right answer.

1) Which is NOT a polite way to agree?

☐ Sure! ☐ Certainly. ☐ I mind.

2) Which word has the sound /ɜː/?

☐ service ☐ letter ☐ about

3) Where do officers check the goods you bring into a country?

☐ At the aisle ☐ On the railway ☐ At customs

Exercise 4: Classify

Level 2

Classify the parts of requests.

1) ...open the door, please?

☐ Would you mind... ☐ Could you... ☐ Not a polite request

2) ...show me the way?

☐ Would you mind... ☐ Could you... ☐ Not a polite request

3) ...not smoking here?

☐ Would you mind... ☐ Could you... ☐ Not a polite request

4) ...waiting here?

☐ Would you mind... ☐ Could you... ☐ Not a polite request

5) Stop talking now!

☐ Would you mind... ☐ Could you... ☐ Not a polite request

Exercise 5: Situation 1

Level 3

At check-in

Leila has two big suitcases. The check-in agent is waiting. Leila wants the agent to help her lift the second suitcase.

1) What can Leila say?

☐ Could you help me lift this suitcase, please? ☐ Help me lift this suitcase!

☐ Could you helping me lift this suitcase?

2) The agent agrees. What can he say?

☐ No, I can’t never. ☐ Sure, no problem. ☐ Yes, I mind.

Exercise 6: Situation 2

Level 3

At the railway station

Rania arrives at Tunis railway station. She doesn’t know how to get to the airport. She asks a man at the information desk.

1) Which request is correct?

☐ Would you mind tell me the way? ☐ Could you tell me how to get to the airport?

☐ Could you telling me the way?

2) Where is Rania?

☐ At the railway station ☐ On the plane ☐ At customs

Answer key: At the Airport

Exercise 1: True or false?

1. To accept a “Would you mind…?” request, we often say “Not at all”. → true. It means: it isn’t a problem for me.
2. Customs is where officers check what you bring into a country. → true. Customs = الديوانة.
3. “Could you help me, please?” is a polite request. → true. Could you + base verb = polite request.
4. “Take off” means that a plane comes down to the ground. → false. That is “land”. Take off = leave the ground.

Exercise 2: Complete with the right word

1. Could you **tell** me where the toilets are?
2. The plane is going to **take off** in five minutes.
3. Would you mind **fastening** your seat belt, sir?

Exercise 3: Choose the right answer

1. Which is NOT a polite way to agree? → **I mind.**. “I mind” would mean you don’t want to.
2. Which word has the sound /ɜː/? → **service**. s-er-vice: /ɜː/; about and letter have /ə/.
3. Where do officers check the goods you bring into a country? → **At customs**. Customs checks goods.

Exercise 4: Classify

1. …open the door, please? → Could you…
2. …show me the way? → Could you…
3. …not smoking here? → Would you mind…
4. …waiting here? → Would you mind…
5. Stop talking now! → Not a polite request

Exercise 5: Situation 1

1. What can Leila say? → **Could you help me lift this suitcase, please?**. Polite request with Could + base verb.
2. The agent agrees. What can he say? → **Sure, no problem.**. Sure / no problem = accept.

Exercise 6: Situation 2

1. Which request is correct? → **Could you tell me how to get to the airport?**. Could + tell.
2. Where is Rania? → **At the railway station**. She arrives at Tunis railway station.